









Monitoring

- Go and see what they (projects) are doing
- Participation in projects' Steering Group meetings, but it's not enough

 Social media is a good source to get information and understanding of project implementation during the reportin period



Shift in thinking

Programme staff

Client service attitude

Cooperate
Help, support
Encourage partners
to come to you



BALANCE is needed



eMS

- Generally working tool
- Under continous development and updating
- Some technical problems (updating, new versions, lost data, modifications)
- Good technical support is needed
- Good guiding documents are needed
- Generally good feedback from partners
- Application and reporting is simple









Central Baltic Programme







