

# Caritas Hellas

Ending poverty, promoting justice  
and restoring dignity

Maria Koutatzi, Head of Social Policy and Advocacy



# Caritas = Love

Caritas works with people of all faiths to **end poverty**,  
to **promote justice** and to **restore dignity** of all people on the

7 principles of Catholic Social Teaching

- Dignity
- Solidarity
- The common good
- The option for the poor
- Peace
- Care for creation - environment
- The dignity of work and participation





Caritas Hellas aims to put the gospel message of **love** and **justice** in practice, for an **integral human development**, with emphasis on the most **vulnerable** and **excluded** without any discrimination.

We work with people of all faiths to **end poverty**, to **promote justice** and to **restore dignity** of all people by **listening** respectfully to the suffering of the poor and giving them the tools to **transform** their own lives.

Our work is inspired by the 7 principles of Catholic Social Teaching, with a particular attention to the preferential **option for the poor** and vulnerable in our societies, not least those who are newly arrived in Europe as **migrants or refugees**.

We believe that people and the environment should be at the heart of all policies. We oppose all kinds of exclusions and support all initiatives that promote **sustainable development** that benefit everyone and enable all people to find a meaningful role to play in society.

Caritas is organised at local, regional, national and international level, with millions of volunteers and specialised/expert staff in almost all countries of the world

# Watering the tree of Empowerment

## From Basic Needs To Integration

- Food support
- Shelter
- Hygiene promotion
- Material support
- Cash assistance
- Infrastructure
- Case Management
- Psychosocial Support



- Language classes
- Vocational training
- Digital tools & skills
- Employability hub
- Legal counselling
- Financial counselling
- Cultural activities
- Social entrepreneurship



# EMPLOYABILITY & INTEGRATION

One of the leading actors in provisioning quality employability services to its beneficiaries and is open to collaboration and synergies.

Since the design phase of its employability hub services, Caritas Hellas aimed at a rounded approach which takes into consideration the **analysis of the labour market and legal framework and offers a holistic model of support and accompaniment for the job seekers**. To live up to this goal, Caritas Hellas,

- conducted research with methodologies such as the **value chain market analysis in Athens**,
- developed **digital tools** such as the **Online Platform** and **App** linking Refugees to Employment and Training Opportunities,
- hired **professional job counsellors** and **social entrepreneurship experts**
- supports **social economy initiatives** and
- runs Pilot Programs in its shelters (ESTIA) and Social Services Centres.
- Partner in the “NADINE” project (Horizon 2020)

# Employability Hub

- **Job Counselling**
- **Financial Counselling (incl. taxation & household budget)**
- **Vocational Training (certification)**
- **Job Related Legal Counselling**
- **Social Entrepreneurship counselling**
- **Connected Recruiting Agency**
- **Greek language and culture courses (certification)**
- **English language courses (certification)**

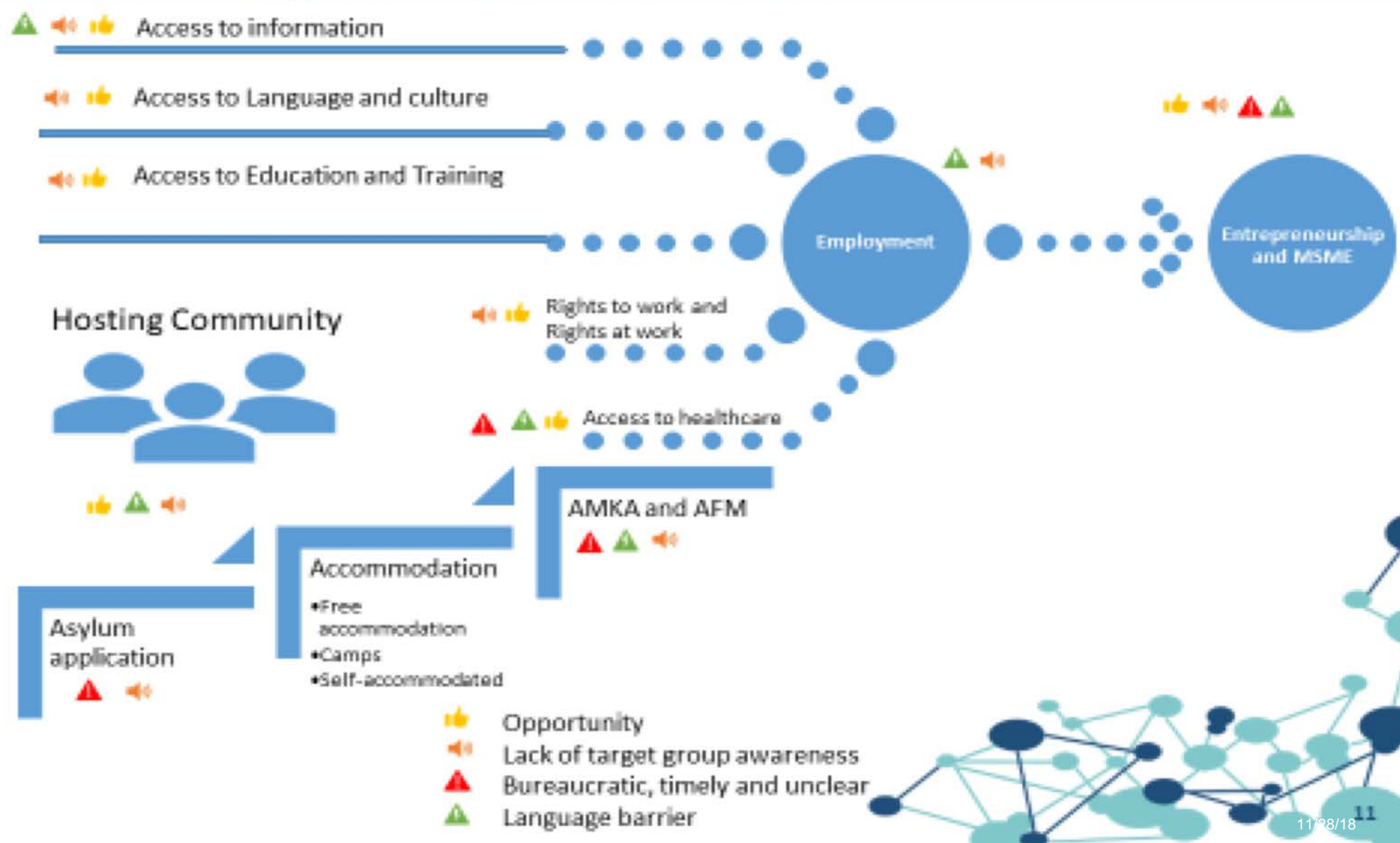




# CREATING THE LINK

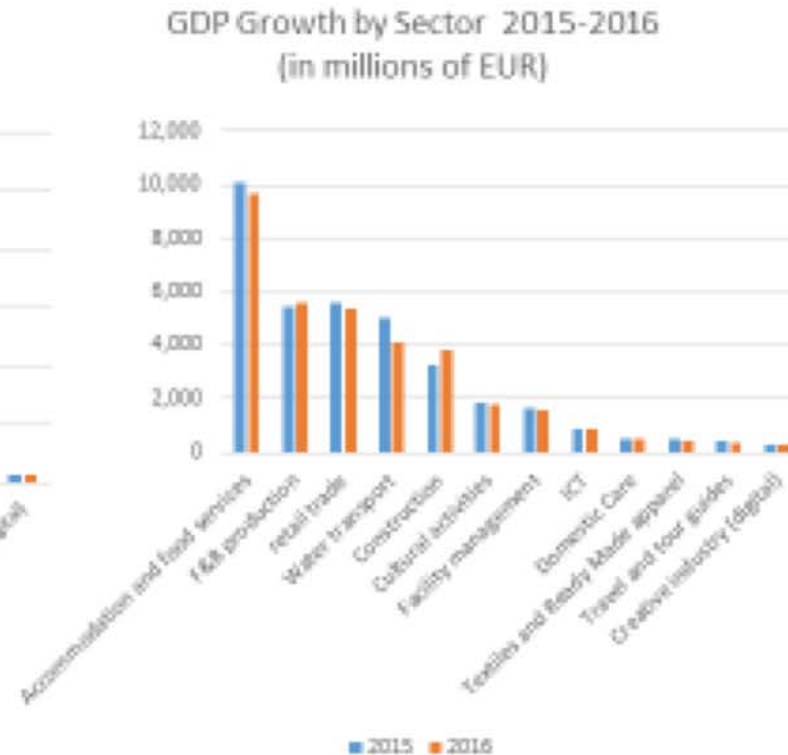
Value chain analysis for refugees and  
host communities in Athens

# Socio-economic integration of Refugees in Greece





# Potential for economic inclusion of refugees



# Poverty Observatory & Advocacy

- Online database (Poverty Observatory)
- Better and continuous assessment of beneficiaries' needs - > enabling systematic follow-up and informed and appropriate case management
- Provide scientific data for Caritas analysis and interpretation of poverty and exclusion
- Provide solutions to alleviate poverty phenomena
- Develop policy recommendations
- Advocate for structural changes that will guarantee human rights for all



# // Thank you

Maria Koutatzi, Caritas Hellas

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