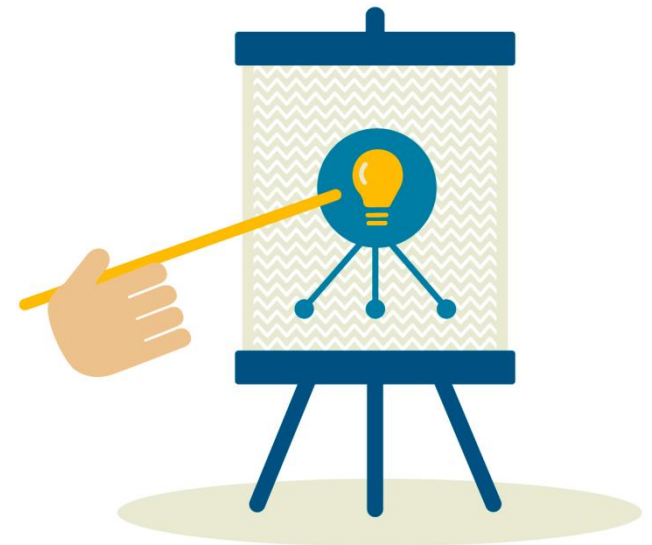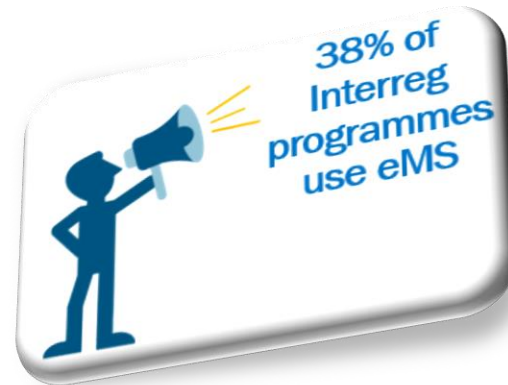# eMS achievements and evaluation

Post eMS – Future of the Interreg monitoring system

11 April 2019 I Vienna, Austria
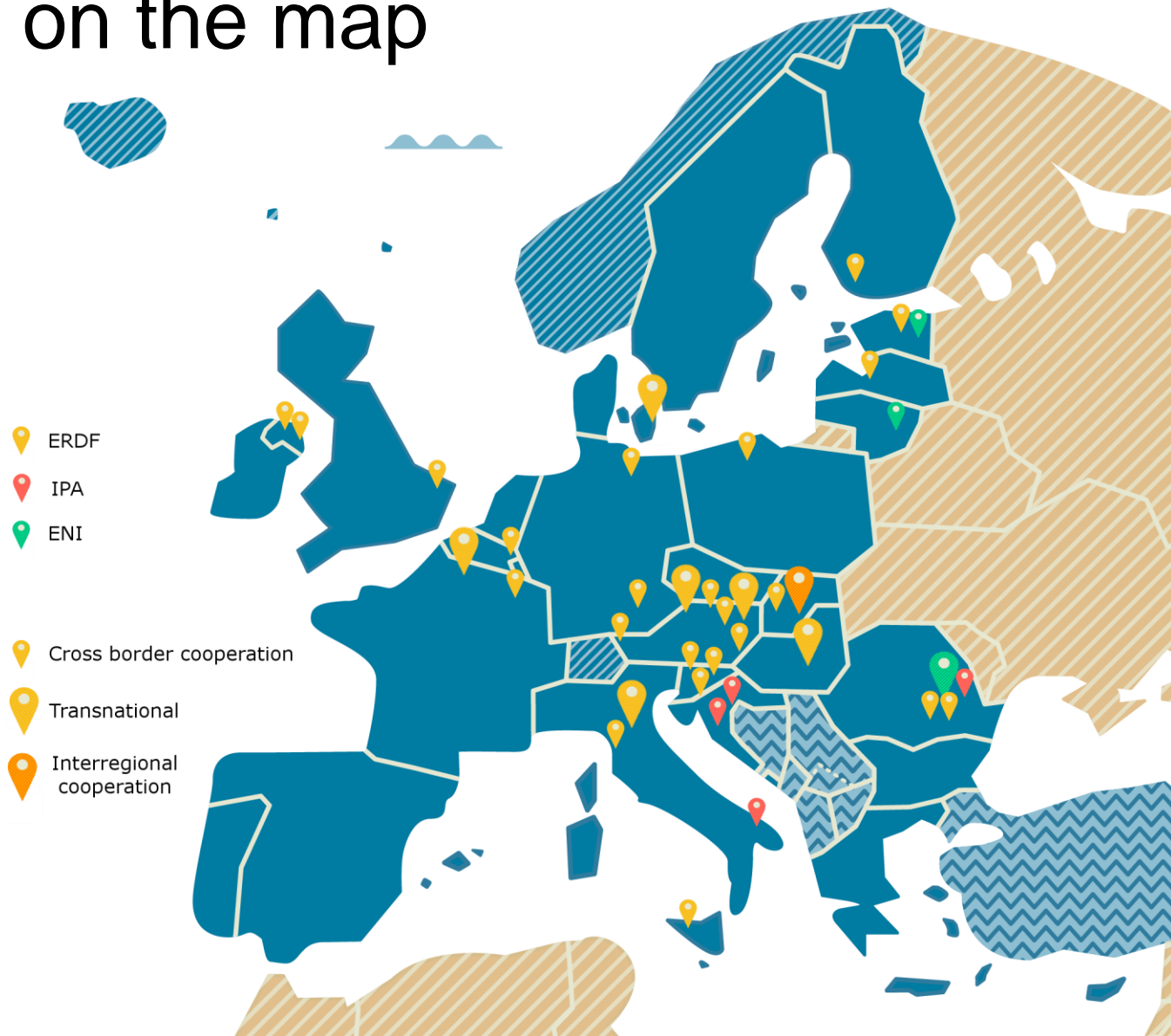
eMS – What did we achieve?

- **37 (+2)** signed license agreements:

  - **23 CBC** programmes

  - **6** transnational programmes

  - **4 IPA** CBC programmes

  - **3 ENI** CBC programmes

  - **Interact**

  - (2 non-Interreg programmes)

38% of Interreg programmes use eMS

Savings for Interreg: up to 20 mio EUR!

eMS on the map

Legend:
- ERDF (yellow)
- IPA (red)
- ENI (green)
- Cross border cooperation
- Transnational
- Interregional cooperation
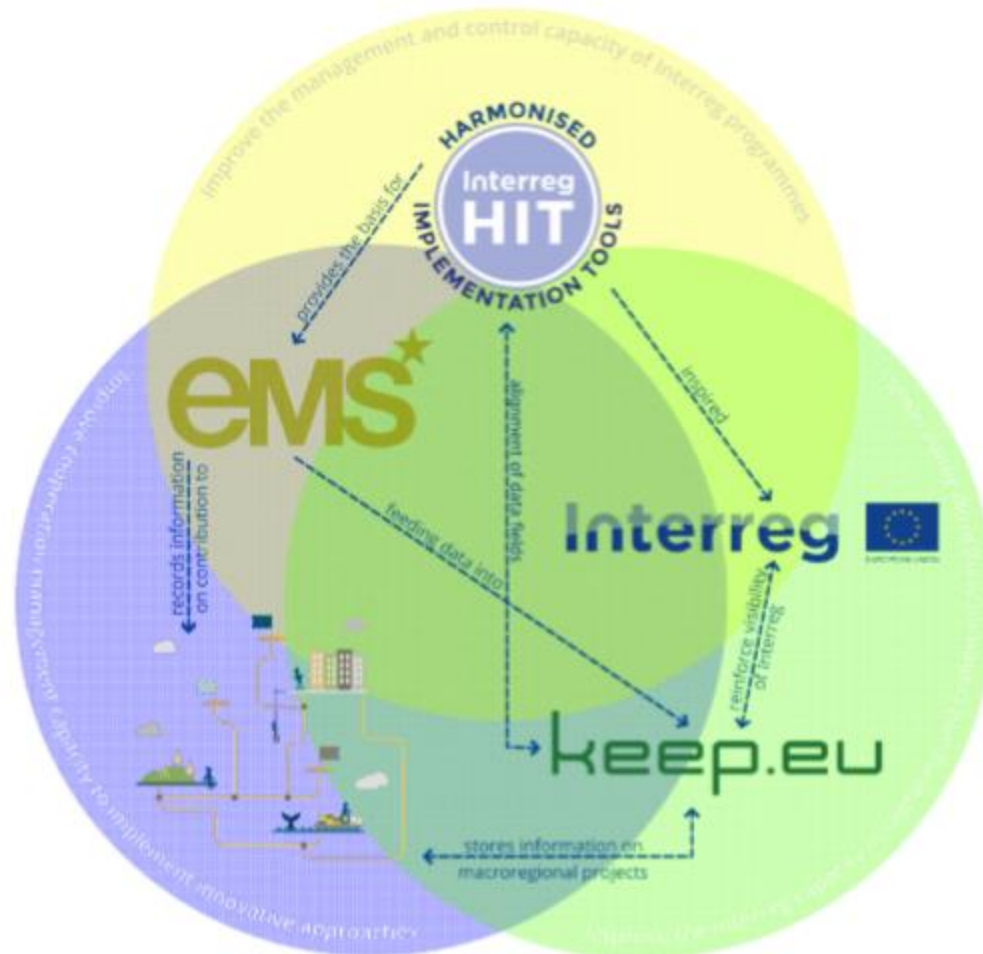
eMS – What it does?

- Manages around **4 billion** Euros

- Supports around **60.000 users**

- Covers entire programme and project workflow

- Supports communication with beneficiaries and programme authorities (**JS/MA, CA**, controllers, **AA**)

- Supports generation of programme reports and payment claims to European Commission
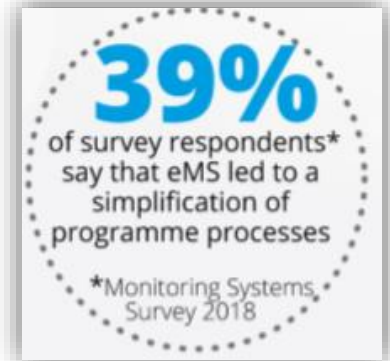
- Supports sending data to **KEEP**

Case-based Impact Evaluation
of the Interact Programme 2014-2020
eMS

eMS – key observations from Interact impact evaluation

Building programme management capacities …

...through changing practices/mindsets

39% of survey respondents* say that eMS led to a simplification of programme processes

*Monitoring Systems Survey 2018

Between programmes:

- Community – building

Through improved systems and tools

- Community monitoring system

- Programme – specific plug-ins

In programme authorities:

- Change to programme management processes

- Organisational flexibility

- Capacity for innovation

- Ability to manage change

eMS – key observations from Interact impact evaluation (1)

Impacts found

Efficiency

- Saves costs
- Saves staff resources
- Simplifies the application/reporting process and provides synergy effects

![INTERact logo with European Union flag]

eMS – key observations from Interact impact evaluation (2)

Effectiveness

- Facilitates communication between programme authorities and improves transparency
- Promotes legal certainty for programmes
- Reduces errors that result from wrong data entry
- Positive effects on programme external communication

eMS – key observations from Interact impact evaluation (3)

Resilience

eMS was a big change in programmes introducing the system and required them to adopt a proactive approach to change management

"As a newly established programme, eMS not only helped us meet requirements on e-Cohesion, but also provided us with a system that is built on the collective programme management experience of the community of Interreg programmes."

TN Programme, Draft impact evaluation – April 2019

"For our Programme, eMS was a life saver when our programme's own procurement failed. A transnational programme cannot be managed without a proper IT system."

Interreg TN Programme

"Interreg programmes have to fulfil the same requirements on e-Cohesion as mainstream programmes but with a much smaller budget. It seems a disproportionate burden for every Interreg programme to develop its own IT system."

DG Regio, Draft impact evaluation – April 2019

"The biggest benefit of eMS is the eMS Community. We not only exchange experience within the community of programmes and help each other out when problems or questions arise, but we also share plug-ins we develop with the entire group."

TN Programme, Draft impact evaluation – April 2019

"eMS facilitates communication between programme authorities and improves transparency as (the history of) every step is well documented in the system. This also enhances programme accountability and helps programmes in case of a formal complaint"

Draft impact evaluation – April 2019

"eMS has a lot of support in both Units in DG REGIO dealing with territorial cooperation. We are currently preparing a position paper for the period post 2020 in which we will explicitly recommend the use of eMS to programmes.

DG *Regio*, *Draft impact evaluation*

eMS is seen as an epitome of the added value of inter-programme cooperation

Draft impact evaluation, April 2019

"eMS promotes legal certainty for programmes as the large number of programmes using it and external audit of eMS provide assurances that it complies with regulatory requirements.."

Draft impact evaluation – April 2019

Cooperation works

All materials will be available on:

www.interact-eu.net