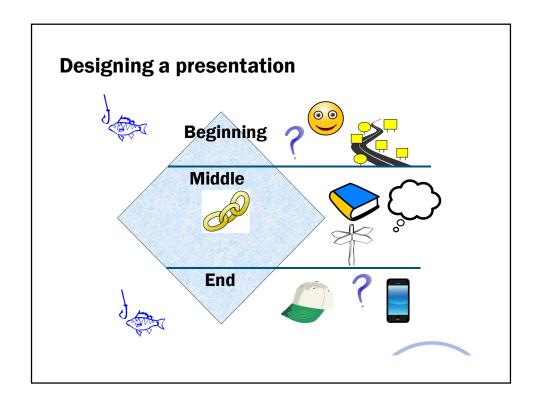


What are the differences between presentation and facilitation?

Presentation	Facilitation	



3 essentials for delivering a presentation:

- Passion
- Practice
- Presence

Carmine Gallo: "Talk like TED"

4Cs question handling technique

- Clarify Do you understand the question?
- Classify Why is the question being asked?
- Consider Who is the best person to answer the question?
- Commit
 Give your answer. Remember eye contact.



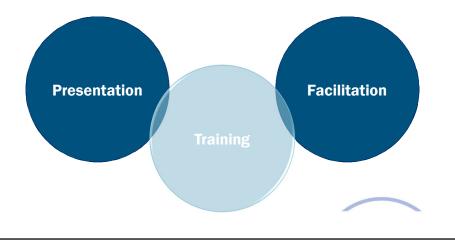
Good presentations are well-prepared

- Planning and preparation demands time & creativity
- · Goal clarity is vital for selecting...
 - the right contents
 - a suitable delivery method (incl. choice of words, examples)
- Audience expects the presenter to address their needs – in their language
- Presenter takes role of expert and is seen as such by the audience



Conveying information

Use a combination of methodologies to engage your audience and ensure knowledge transfer....



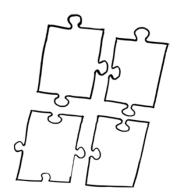
Conveying information

- · Provide information in chunks
- Give structure to your presentation
 - General to specific
 - Problem first, then solution
 - Positive information before less pleasant points
- Use the technique of signposting:
 - Announce what you're about to say
 - Say what you want to say (group information into set of three)
 - Summarise the key message
- Let your audience have answers to questions:
 - What? Why? How?
 - Add who & when if necessary



Presentation layout

- · Ensure uniform structure
 - slide master / corporate template
- Easy guidance
 - 1 message per slide
 - maximum 6 bullets
- · Meaningful headline
- · Main elements at a glance
 - place core information in the centre
 - illustrations aide memory



Visualising information

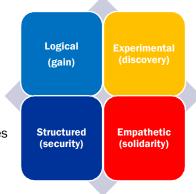
- 75% of all people process information over the visual sensory channel
- · Visuals help to
 - focus attention
 - ease conveyance of complex contents by showing connections & by highlighting key facts
 - enhance the memory effect by providing 'pictures'
 by reducing the spoken word to key points
- · Key tips:
 - Differentiate between presentation visuals and handouts
 - Visuals aim to aid the audience do not abuse as speaker's notes
 - Less is more: avoid 'death by PowerPoint' https://www.youtube.com/watch?v=MjcO2ExtHso
 - Consider alternating (e.g. flipchart) for longer presentations



Reach your target group

Provide different activators to address different (limbic) participant types:

- Logical type facts, data, figures
- · Green type
 - tried and tested contents, relate to known items
- Red type
 - human, love stories, positive outcomes
- Yellow type
 - love innovation, original references



Elements of speech

Work on delivery...

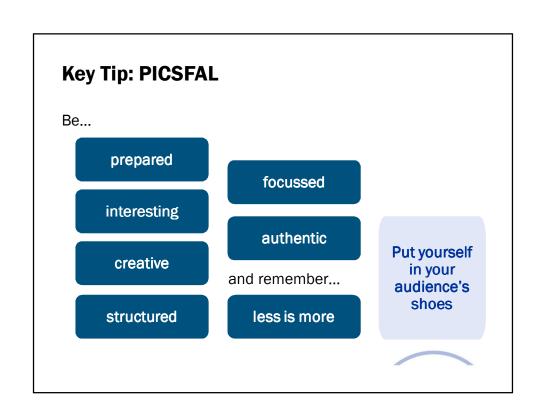
- · Volume: speak out clearly
- Melody: avoid monotony
- Tone/intonation: use your voice to emphasise important /less important points
- Speed: give your audience time to catch up by pausing
- Pause after each thought: pauses emphasise, give orientation, aide understanding



Inviting participation

- Guiding /inviting
 - Let's consider this in more detail...
 - What does that mean for....
- Prompt by giving examples:
 - For example....
 - A good example for this is...
 - To illustrate...
 - To give you an example...







Cooperation works

All materials will be available on:

www.interact-eu.net

Contact: Katerina Kring, katerina.kring@interact-eu.net

