
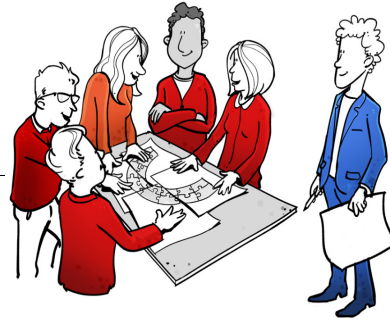


# Introduction to Facilitation Skills

Interreg Project Management Camp  
12-15 September 2017 | Utrecht, The Netherlands  
 @InteractEU

**Katerina Kring, Interact Programme**



## To do this morning:

- Refresh of pre-work
- Practicing core facilitation skills
- Working in groups

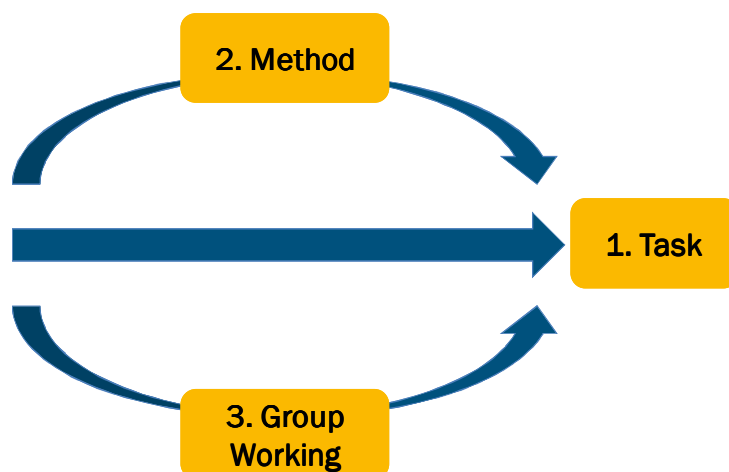


## Facilitation: What is essential?

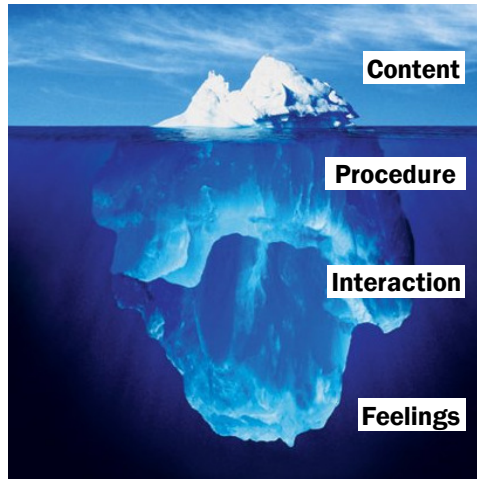
- **I**ndividual
- **G**roup
- **S**etting/ shape



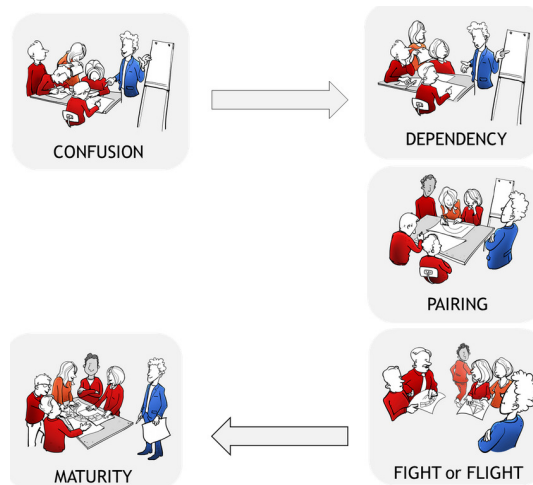
## What is facilitation?



## Levels of listening and questioning



## Group development

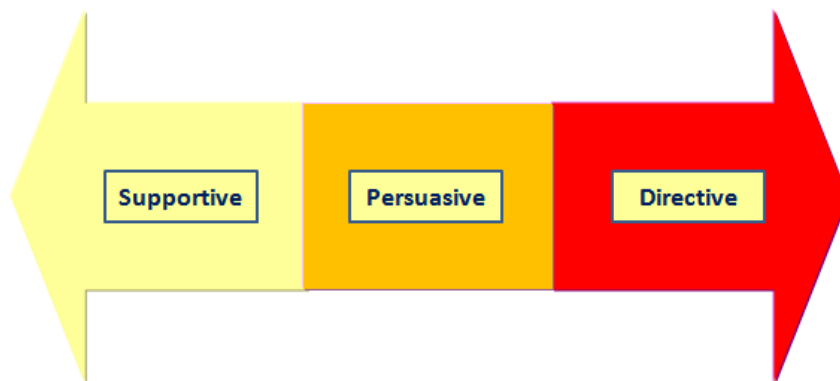


## A feedback model

- **D**escribe  
Describe the behaviour observed
- **E**ffect  
Explain the effect of the behaviour
- **S**pecify  
Discuss what behaviour should be continued and where or how changes could be made
- **C**hange/**C**ontinue



## Facilitation styles



## **Cooperation works**

All materials will be available on:

[www.interact-eu.net](http://www.interact-eu.net)

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