

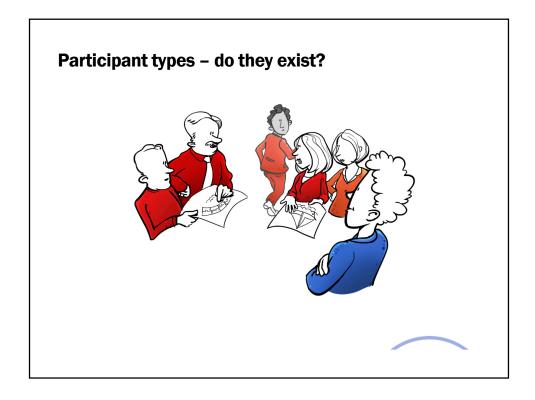
# Coping with nerves – some tips on survival



# **Hooking – and keeping - your participants**

- •Hooking A.I.D.A.
- Activating
- •P.I.C.S.F.A.L.





#### What can possibly go wrong?

"The best-laid plans of mice and men often go astray"

**AV-equipment – a presenter's nightmare?** 

Control what you can and "slalom" what you can't.

### Handling problems of another sort

I am ok - are you ok too?

What drives behaviour in the room?



Handling conflict in the room



#### INTERACT O

# **Cooperation works**

All materials will be available on: **www.interact-eu.net** 

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